

THE FEDERAL TAX OMBUDSMAN ISLAMABAD

COMPLAINT NO. 16228/PWR/IT/2026

Dated: 08.09.2026*R.O. Peshawar

M/s Brightex Industries (Pvt) Ltd, ... Complainant
Plot No.19, Industrial estate
Hayatabad, Peshawar.

V e r s u s

The Secretary ... Respondent
Revenue Division
Islamabad.

Dealing Officer : Mr. Sardar Ali Khawaja, Advisor
Appraising Officer : Muhammad Tanvir Akhtar, Advisor
Authorized Representative : Mr. Liaqat Ali, A/R
Departmental Representative : Mr. Abdul Kareem, DCIR, RTO,
Peshawar
Date of Hearing : 24.09.2026

FINDINGS

The subject complaint has been filed under Section 10(1) of the Federal Tax Ombudsman, Ordinance, 2000 (FTO Ordinance) against rejection of application for issuance of refund relating to the tax year 2024.



2. Brief facts of the case reveals that original complaint bearing no.9122/PWR/IT/2026 for the year under consideration for issuance of refund was filed as per following details:

S. #	Complaint No	Complainant Name	TY	Amount of Refund u/s 148, 153(1)A, 154 & 235	Date of Original Application
1	9122/PWR/IT/2026	M/s Brightex Industries (Pvt) Ltd	2024	Rs.13,765,621/-	11.07.2025

3. The case was processed and this office vide order dated 07.07.2026 issued the following recommendations:-

"FBR to-

(i)

direct the Commissioner (Refund), RTO Peshawar to revisit the impugned order, examine the documents filed by the complainant and pass a fresh order after providing proper

opportunity to the complainant to explain his case as per law; and

(ii) report compliance within 30 days."

4. As per direction of this office, the complaint was processed and the refund claim was rejected by the department on the grounds as mentioned in the rejection order dated 26.08.2026.

5. Being aggrieved, the taxpayer again filed a complaint against the rejection of his refund claim stating that the department had not afforded proper opportunity of being heard to him and the refund claim was rejected on irrelevant grounds.

6. The case was fixed for hearing. The A/R Mr. Liaqat Ali & the D/R Mr. Abdul Kareem, Deputy Commissioner, RTO Peshawar, attended and the case was discussed as per written submissions. During the course of investigation, the A/R requested in writing that he wanted to pursue his case at the proper appellate forum, hence the complaint may please be treated as **withdrawn**.

7. Keeping in view the request of the complainant seeking withdrawal of his complaint, no further action is warranted at this stage. File be consigned to the record.

Dated: 13 OCT 2026

(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

