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**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD
COMPLAINT NO. 17229/SGD/CUST/2026**

Dated: 28.09.2026* R.O Sargodha

Mr. Abdul Wahid,
(Registration No. 38401-0219028-7),
Salam Road, OPP T.H.Q Hospital,
Zill E Shah Pharma Plus, Kot Momin,
Sargodha.

... Complainant

V e r s u s

The Secretary,
Revenue Division,
Islamabad.

... Respondent

Dealing Officer	: Mr. Shaukat Mahmood, Advisor
Authorized Representative	: -
Departmental Representative	: -
Date of Hearing	: -

ORDER

The above-mentioned complaint has been filed under Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) due to gross maladministration, continuous non-compliance, and ongoing administrative high-handedness by the Collectorate of Customs (Appraisement), Faisalabad.

2. The complainant vide his application dated 05.10.2026 stated that:-

"respectfully submit that regarding the amount coercively fetched from my bank account, a refund cheque has now been generated by the Collectorate of Customs. I will be personally picking up the said cheque during the current week. As this matter is being resolved and no other actions have transpired, I hereby formally and unconditionally withdraw my application under Complaint No. 17229/SGD/Cust/2026."

3. In view of the supra, the withdrawal of complaint is allowed.
File consigned to record.

Dated: **15 OCT 2026**

(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

