

**THE FEDERAL TAX OMBUDSMAN  
ISLAMABAD**

**Complaint No.17698/FSD/IT/2026**

Dated:07.10.2026\* HQ Islamabad

**Mr. Muhammad Asif Rana**  
Circular Road Faisalabad

...Complainant

**V e r s u s**

**The Secretary,**  
Revenue Division,  
Islamabad

... Respondent

|                             |                                |
|-----------------------------|--------------------------------|
| Dealing Officer             | : Mr. Shaukat Mahmood, Advisor |
| Authorized Representative   | : -                            |
| Departmental Representative | : -                            |
| Date of hearing             | : -                            |

**ORDER**

This application has been filed by the Complainant seeking re-processing, re-transmission, and credit of approved income tax refunds for Tax Years 2023 and 2024 amounting to Rs. 55,020/- and Rs. 18,413/- respectively under FTO C. No. 08004/FSD/IT/2026. The complainant submits that the refunds were earlier allowed under orders passed pursuant to directions of this Forum and showed "Granted / Accepted" in IRIS. However, the refunds were subsequently rejected by the bank due to an IBAN issue. The taxpayer has now updated the correct IBAN in his IRIS profile.

2. The AR of the complainant vide his email application dated 14.10.2026 requested to withdraw the complaint, stating that his grievance has been resolved.

3. In view of supra, the withdrawal of complaint is allowed. File be consigned to record.

Dated: **15 OCT 2026**

  
**(M. Zafar ul Haq Hijazi)**  
Federal Tax Ombudsman