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**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

Complaint No.17007/ISB/Cust/2026

Dated: 22.09.2026 ¹ R.O. Karachi

Mr. Fahim Ahmed,
Plot No.45, Street No.2, Pakistan Town,
Phase-2, Islamabad. ...Complainant

Versus

The Secretary,
Revenue Division,
Islamabad. ...Respondent

Dealing Officer	: Mr. Gul Rehman, Advisor
Authorized Representative	: -
Departmental Representative	: -
Date of hearing(s)	: 13.10.2026

ORDER

The above mentioned complaint was filed on 22.09.2026 against the Collector, Collectorate of Customs, (HQs-Exports & IOCO), Karachi under Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) regarding non-issuance of Delivery Orders relating to goods imported through GD Nos.KAPW-HC-20575-30-07-2026, KAPW-HC-21133-31-07-2026 and KAPW-HC-20579-30-07-2026 by M/s Sea Hawk Shipping Line Pakistan, Shipping Agent.

2. During the investigation, Mr. Fahim Ahmed (Complainant) through email dated 30.09.2026 requested for withdrawal of the complaint.

3. In view of the request of the Complainant, the complaint is closed; being withdrawn. File consigned to record.

Dated: **19 OCT 2026**

(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

¹ Date of registration with FTO Sectt:

