

**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

Complaint No.16864/KHI/ST/2026

Dated: 18.09.2026*R.O. Karachi

Mr. Jawed Merani,
NTN 7421800
Plot No. ST-1/A, Block-04,
Federal B Area, Karachi

...Complainant

Versus

The Secretary
Revenue Division
Islamabad.

...Respondent

Dealing Officer

: Mr. Badruddin Ahmad Qureshi, Advisor

Authorized Representative

: Nemo

Departmental Representative

: Nemo

Date of hearings

: 06.10.2026 & 13.10.2026

ORDER

The above-mentioned complaint has been filed against the DG (IT & DT), FBR, Islamabad in terms of Section 10 (1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) for non acceptance of sales tax returns due to unresolved biometric verification issue in IRIS.

2. During course of investigation, the Principal Technical Support Officer, PRAL vide letter dated 06.10.2026 has submitted that all of the biometrics are verified and no biometric verification is pending in the subject case.

3. Since, the grievances of the complainant has been redressed with the intervention of this forum, hence, the complaint is closed and the case is consigned to record.

Dated: **19 OCT 2026**

(M. Zafar ul Haq Hijazi)

Federal Tax Ombudsman



