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**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

COMPLAINT NO.16638 & 16639/SKT/CUST/2026

Dated: 15.09.2026 * RO Lahore

M/s Eureka Industries,
Daska Road,
Sialkot

... Complainant

COMPLAINT NO.16667 & 16669/SKT/CUST/2026

Dated: 15.09.2026 * RO Lahore

M/s ZNB Industries Co,
Abdullah Colony, New Hamza Ghous,
Sialkot

... Complainant

Versus

The Secretary,
Revenue Division,
Islamabad

... Respondent

Dealing Officer	:	Ms. Adila Rehman, Advisor
Authorized Representative	:	Nemo
Departmental Representative	:	Nemo
Date of Hearing	:	-----

ORDER

These Complaints were filed against the Collector, Collectorate of Customs Airports, Islamabad, in terms of Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000, for non-issuance of rebate claim against GDs, mentioned in the Complaints.

2. In response, the Collector, Collectorate of Customs Airports, Islamabad has informed, vide letter dated 21.09.2026, that the GDs were assigned to the Rebate Compliance Officer for verification and compliance and same were submitted to the State Bank of Pakistan for disbursement.

3. As the grievance of the complainant has been resolved after intervention of this Forum, the proceedings are dropped and case files are consigned to record.



Dated: 19 OCT 2026

*Date of registration in FTO Sectt.


(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman