

**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

COMPLAINT NO. 16446/SKT/IT/2026

Dated: 11.09.2026* R.O, Sialkot

M/s Mass Steel Furnace (Pvt) Ltd.

Through Mr. Atif Mushtaq,

Near Grid Station, Awan Chowk,
Gujranwala.

...Complainant

Versus

The Secretary,
Revenue Division,
Islamabad.

...Respondent

Dealing Officer	:	Mr. Rana Hassan Akhtar, Advisor,
Appraised by	:	Mr. Muhammad Tanvir Akhtar, Advisor
Authorized Representative	:	Syed Murtaza Haider Shah, Advocate
Departmental Representative	:	Mr. Awais Shafqat Kujjar, ACIR, RTO, Gujranwala
Date of Hearing	:	07.10.2026

ORDER

The complaint was filed under Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) against delay in issuance of refund amounting to Rs. 36.559 million for Tax Year 2025.

2. During the course of investigation, it transpired that Complaint No. 15009/SKT/IT/2026, pertaining to the same issue, has already been investigated by this office vide Findings/Recommendations had been issued on 07.10.2026. The instant Complaint No. 16446/SKT/IT/2026, being a duplicate complaint on the same issue, is accordingly disposed of.

3. File be consigned to record.

Dated:

20 OCT 2026

(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

