

**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

COMPLAINT NO.16245/ISB/IT/2026

Dated:08.09.2026* HQ Islamabad

M/s Syntron Limited,
(Registration No: 0913647),
20-A, Kings Arcade, Markaz F-7, Islamabad.

...Complainant

Versus

The Secretary,
Revenue Division,
Islamabad.

...Respondent

Dealing Officer	:	Mr. Muhammad Naseer Butt, Advisor
Appraised by	:	Mr. Muhammad Tanvir Akhtar, Advisor
Authorized Representative	:	Mr. Adeel Ahmed, Advocate
Departmental Representative	:	Mr. Suhail Abbas, DCIR, LTO, Islamabad (Telephonic Hearing)
Date of hearing	:	13.10.2026

ORDER

The complainant M/s Syntron Limited filed the instant complaint for implementation of the appellant orders for tax years 2019, 2022 and 2023. The case was fixed for calling comments on 21.09.2026. The comments were obtained from the department, which were examined and placed on file. The AR and DR attended.

2. During investigation the complainant's AR shows his intention to withdraw his complaint through letter dated 13.10.2026 on the ground that his case has already been decided in complaints No. 09605, 09609 & 09615/ISB/ST/2026.

3. In view of request of the complainant's AR, he is allowed to withdraw his complaint. Therefore, the complaint stands disposed of as withdrawn. The investigation is closed and file is consigned to record room.

(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

Dated: **20 OCT 2026**

