

**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

COMPLAINT No.16624/LHR/IT/2026

Dated: 14.09.2026 RO Lahore*1

Malik Muzaffar Hayat,
C/o SBS Industry (Private) Limited,
Second Floor, 84-B-1, Ghalib Road,
Gulberg-III, Lahore.

... Complainant

Versus

The Secretary,
Revenue Division,
Islamabad.

... Respondent

Dealing Officer	: Mr. Ahmad Shuja Khan, Advisor
Appraised by	: Mr. Muhammad Naseer Butt, Advisor
Authorized Representative	: Malik Muzaffar Hayat, Advocate
Departmental Representative	: Ms. Ayesha Ahmad, DCIR, CTO Lahore
Date of hearings	: 21.09.2026 & 15.10.2026

ORDER

The complaint was filed under Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 against delay in disposal of refund application for Tax Year 2024.

2. During the course of proceedings, the AR of the complainant filed application dated 15.10.2026 stating that the complainant is now pursuing the matter directly with the department for its resolution and opted to withdraw the above complaint.

3. As the instant complaint has been withdrawn, proceedings are dropped, investigation is closed and case file be consigned to record.


(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

Dated: **21 OCT 2026**

