

**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

COMPLAINT NO.16841/KHI/IT/2026

Dated: 18.09.2026* RO, Karachi
(Tax Year 2017)

**Mr. Younus Iqbal (Prop:)
M/S. SALYOUM & CO.**

...Complainant

Registration # 4200005219789
Flat No.836, Gali No.8,
Mehmoodabad No.4, Bakra Peri
Karachi.

Versus

The Secretary,
Revenue Division,
Islamabad.

...Respondent

Dealing Officer	:	Mr. Sahibzada Abdul Mateen, Advisor
Appraised by	:	Mr. Muhammad Tanvir Akhtar, Advisor
Authorized Representative	:	Mr. Younus Iqbal, Complainant
Departmental Representative	:	Nemo
Date(s) of hearing	:	01.10.2026 & 12.10.2026

ORDER

The above-mentioned complaint has been filed under Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) against the failure to pass Appellate Order for Tax Year 2017 by the Commissioner Inland Revenue (Appeals-V), Karachi.

2. Briefly stated the complainant is an Individual engaged in the business of property dealer / broker and assessed to Tax with RTO-II, Karachi. The Additional Commissioner-IR, Range-I, Zone-IV, RTO-II, Karachi passed order u/s.122(5A) dated 12.06.2023 and created tax demand of Rs.13,385,050/-. Being aggrieved the complainant filed appeal before the Commissioner-IR, (Appeals-V), Karachi on 15.03.2024.

3. The Complainant contended that his lawyer attended hearings on multiple dates, submitted the grounds of appeal and other related

* Date of registration with FTO Secretariat



documents, and briefly argued the case before the Commissioner-IR (Appeals-V), Karachi. However, no appeal order passed till date. Furthermore, his business was on the brink of bankruptcy because his bank accounts had been attached by the FBR; hence, he filed this complaint.



4. The complaint was referred to the Secretary Revenue Division, Government of Pakistan for comments and hearing by the Departmental Representative (D.R.), in terms of Section 10(4) of the FTO Ordinance read with section 9(1) of the Federal Tax Ombudsman Institutional Reforms Act, 2013. However, the Respondent Department has failed to furnish Para-wise comments or rebut the stance taken by the complainant.

FINDINGS:

5. During investigation the A.R. of the complainant attended the hearing and submitted a copy of Appellate order vide Bar Code No.100000338072987 u/s.129(1) of the Income Tax Ordinance, 2001 dated 08.10.2026. Meanwhile, the complainant also submitted a letter dated 14.10.2026 requesting for withdrawal of complaint. Since, the Order u/s.129(1) of the Income Tax Ordinance, 2001 for Tax Year 2017 dated 08.10.2026 has been passed by the Commissioner-IR, (Appeals-V), Karachi the grievance of the Complainant stands resolved in the instant complaint with the intervention of this office.

6. Hence, the complaint is hereby closed. File is consigned to the record.

Dated:

22 OCT 2026


(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman