

THE FEDERAL TAX OMBUDSMAN ISLAMABAD

Complaint No.17051/KHI/CUST/2026

Dated: 23.09.2026 *R.O. Karachi

Mr. Muhammad Shahid Imtiaz S/o Imtiaz Ahmad Kanwal,
R/o Tehsil Shujabad District Multan. ...Complainant
Versus

The Secretary,
Revenue Division, ...Respondent
Islamabad.

Dealing Officer : Mr. Gul Rehman, Advisor
Authorized Representative : Mr. Adeel Memon, Advocate
Departmental Representative : Mr. M. Shafiq Ali, Hawaldar
Pakistan Coast Guards, Karachi
Date of hearing(s) : 15.10.2026

FINDINGS

The above mentioned complaint was filed on 23.09.2026 against the Director General, Pakistan Coast Guards (PCG), Karachi under Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) regarding non-implementation of Customs Appellate Tribunal (CAT) order dated 04.08.2026 in Customs Appeal No.K-46/2026.

2. In summary, the Complainant is agitated at non-implementation of aforementioned CAT's order which set aside Order-in-Original No.268 of 2025-26 dated 19.11.2025 passed by the Collector of Customs (Adjudication-I), Karachi and ordered release of impugned black/used engine oil forthwith unconditionally, if not otherwise required in any other lawful proceedings.

3. The complaint was forwarded to the Secretary, Revenue Division for comments under Section 10(4) of the FTO Ordinance

* Date of Registration with FTO Secretariat



and Section 9(1) of the Federal Ombudsmen Institutional Reforms Act, 2013. In response thereto, Pakistan Coast Guards through letter dated 15.10.2026 submitted that PCG is willing to release the used engine oil 125 Drums to the real owner.

4. During the hearing on 15.10.2026, Mr. Adeel Memon, Advocate (AR) pressed for release of used engine oil (125 Drums 23,750 Liters) in terms of CAT's order dated 04.08.2026 in Customs Appeal No.K-46/2026. Mr. M. Shafiq Ali, Hawaldar (DR) of Pakistan Coast Guards, Karachi on the other hand argued that PCG is willing to release the seized goods to the rightful owner.

5. Subsequently, on 22.10.2026, the complainant has informed in writing that his grievance has been redressed and the respondents have settled the matter. Therefore, the complainant has requested to withdraw the complaint.

6. As grievance of the complainant has been redressed on intervention of this Forum, the proceedings in the complaint are accordingly closed. File be consigned to record.

Dated: 22 OCT 2026

(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

