

**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

Complaint No.17122/PWR/ST/2026

Dated: 25.09.2026*R.O.Peshawar

**M/s Hareem Traders (SMC-Pvt) Ltd
Through Mr. Mamoon Ur Rehman**
House No.1, Street 2, Bilal Lane,
Abshar Colony, Warsak Road, Peshawar

...Complainant

Versus

**The Secretary
Revenue Division
Islamabad.**

...Respondent

Dealing Officer
Appraising Officer
Authorized Representative
Departmental Representative

: Mr. Sardar Ali Khawaja, Advisor
: Mr. Badruddin Ahmad Quraishi, Advisor
: Mr. Mamoon Ur Rehman, Complainant
: Mr. Muhammad Ismail, Assistant
Director (Audit), RTO, Peshawar

Date of hearing

: 15.09.2026

ORDER

The above-mentioned complaint has been filed under Section 10 (1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) against RTO, Peshawar, regarding passing an ex parte Order No.U-04/19/2026 dated 31.08.2026 without affording any opportunity of being heard.

2. The complaint was referred to the Secretary, Revenue Division for comments in terms of Section 10 (4) of the FTO Ordinance, read with Section 9(1) of the Federal Ombudsmen Institutional Reforms Act, 2013. In response thereto, the Chief Commissioner IR, RTO, Peshawar, vide letter No. IRO LHQ/FTO/2025-26/905 dated 14.10.2026, submitted parawise comments, which are placed on file.

3. The case was fixed for hearing. The Complainant, Mr. Mamoon Ur Rehman, and the D/R, Mr. Muhammad Ismail, Assistant Director (Audit), RTO, Peshawar, attended, and the case was discussed as

* Date of registration in FTO Secretariat



per written submissions. During the course of investigation, the complainant submitted in writing vide letter dated 19th October, 2026, stating that the matter relates to the Commissioner (Appeals), hence, he wanted to withdraw his complaint and pursue the same at the relevant forum.

4. As the complainant has requested to withdraw his complaint, investigation into the subject complaint stands closed. The case file is consigned to the record.



Dated: 23 OCT 2026

(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

