

**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

COMPLAINT NO.18229/ISB/IT/2026

Dated:18.10.2026* HQ Islamabad

Mr. Muhammad Zia Ullah,
(Registration No. 3320126573231),
Street No. 7, H-8/4, Islamabad.

...Complainant

Versus

The Secretary,
Revenue Division,
Islamabad.

...Respondent

Dealing Officer	:	Mr. Muhammad Naseer Butt, Advisor
Appraised by	:	Mr. Khalid Javed, Advisor
Authorized Representative	:	Nemo
Departmental Representative	:	Nemo
Date of hearing	:	---

ORDER

The complaint was filed under Section 10(1) of the Federal Tax Ombudsman Ordinance 2000 against delay in the processing of application seeking transfer of jurisdiction from the RTO, Faisalabad, to the RTO, Rawalpindi. The online application was filed on 02.11.2024. Record perused and complaint is disposed of as per available record as under.

2. Perusal of the complainant's updated tax profile reveals that the complainant's tax jurisdiction has been transferred from RTO, Faisalabad, to RTO, Rawalpindi. A copy of the updated tax profile has been placed on record. The complainant also confirmed telephonically that his tax jurisdiction has been changed.

3. In view of the foregoing, the complainant's grievance stands redressed through intervention of this office. Accordingly, the investigation is closed, and the file is consigned to the record room.



Dated:

12 3 OCT 2026

* Date of registration with FTO Secretariat


(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman