

**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

COMPLAINT NO. 17418/FSD/IT/2026

Dated: 02.10.2026- HQ* Islamabad

Mr. Ghulam Mustafa

Chak No. 144/RB Ghartal Kallan, Post
Office Khas, Tehsil Chak Jhumra,
Faisalabad.

...Complainant

V e r s u s

The Secretary,

Revenue Division,
Islamabad.

...Respondent

Dealing Officer

Appraised by

Authorized Representative

Departmental Representative

Date of hearing

: Mr. Khalid Javed, Advisor

: Mr. Muhammad Naseer Butt, Advisor

: Nemo

: Rai Zulfiqar Ali, DCIR, RTO, Faisalabad (V/Link)

: 20.10.2026

ORDER

The complaint was filed in terms of Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) against undue delay and inaction on the part of the tax authorities in processing and issuing complainant's statutory income tax refund for tax year 2025 amounting to Rs. 1,398,188/-.

2. During investigation, it was revealed that the issues involved in the instant complaint are already under investigation by this forum in another complaint bearing C.No.14464/FSD/IT/2026. Hence, the instant complaint is duplicate and as such does not warrant further investigations.

3. In view of supra, the instant complaint being a duplicate and being infructuous is rejected in limine. Case file be consigned to record.



Dated:

123 OCT 2026

(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman