

**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

COMPLAINT NO. 16853/HYD/IT/2026

Dated: 18.09.2026 *R.O. Hyderabad*

Mst. Salma w/o late Abdul Majeed Jumani,
CNIC: 45504-1078800-4
Address: Bhutta Road, Teer Chowk
Sukkur

...Complainant

Versus

The Secretary
Revenue Division,
Islamabad.

...Respondent

Dealing Officer
Appraising Officer
Authorized Representative
Departmental Representative
Date of Hearing

: Mr. Sahibzada Abdul Mateen, Advisor
: Mr. Muhammad Tanvir Akhtar, Advisor
: Complainant (In-Person)
: Nemo
: 08.10.2026.

ORDER

2026 OCT 10

The above-mentioned complaint was filed against the RTO, Sukkur in terms of section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance), for non-provision of appointment to the family member of a Federal Government employee who died during service under the Prime Minister's Assistant Package (PMAP), deceased quota.

2. During the course of proceedings, the Complainant informed and submitted, vide an application dated 14.10.2026, "Reference to the date of hearing on 8th Oct 2026 I am thankful for the proceeding conducted by yours. I am satisfied with the statement of DR who assured me that the matter will be resolved as soon as possible if any delay in the resolve the matter I put fresh complaint against

department. “

3. In view of the amicable satisfaction/resolution of the issue, the applicant did not wish to pursue the matter any further and respectfully requested permission to withdraw the subject complaint. The Complainant, therefore, requested that the proceedings in the matter may kindly be discontinued and the complaint be treated as withdrawn.

4. As the Complaint now stands withdrawn to the satisfaction of the applicant, the investigation is hereby closed. The case file may be consigned to record.

Dated: 27 OCT 2026

(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

