

THE FEDERAL TAX OMBUDSMAN ISLAMABAD

COMPLAINT NO. 16933/SKT/IT/2026

Dated: 20.09.2026* R.O, Sialkot

Mr. Rehman Ali Shah,

Degan Shadi Khan P/O Mewakhel
Surrani Bannu, KPK.

...Complainant

Versus

The Secretary,
Revenue Division,
Islamabad.

...Respondent

Dealing Officer	:	Rana Hasan Akhtar, Advisor,
Appraised by	:	Mr. Khalid Javed, Advisor
Authorized Representative	:	Mr. Rehman Ali Shah, the complainant
Departmental Representative	:	Mr. Anadil Khan, DCIR, RTO, Sialkot.
Date (s) of Hearing	:	07.10.2026 & 14.10.2026

FINDINGS

The complaint was filed under Section 10(1) of the Federal Tax Ombudsman Ordinance 2000 (FTO Ordinance) regarding the wrongful/unauthorized association of the complainant's NTN with an immovable property transaction recorded in Sialkot and the case was fixed for comments on 14.09.2026. The department filed parawise comments, which are examined and placed on file. The complainant and DR attended. The complaint is disposed of on the basis of available record as under.

2. Brief facts of the case as stated in the complaint are that the complainant is an Overseas Pakistani, currently residing in China and serving as an Assistant Professor at Ningbo University. He was wrongfully and without authorization associated with an immovable property transaction in Sialkot through FBR Computerized Payment Receipt (CPR) No. IT-20250717-0101-1366499 dated 17 July 2025. The said CPR reflects a property transaction valued at Rs. 9,840,000 under Section 236C

*Date of Registration in FTO Sectt.



(Sale/Transfer of Immovable Property), against which advance tax of Rs. 442,800 was deposited via the Sub-Registrar (Urban), Sialkot. Although the receipt bears the complainant's name and NTN, the corresponding CNIC No. (34603-2382461-9) and address ("Shetab Garah, Sialkot Tehsil and District Sialkot") belong to another individual with a similar name. The complainant categorically asserts that he neither sold nor transferred the subject property, nor authorized the use of his tax credentials. Despite submitting a written representation to the concerned FBR/RTO authorities dated 30 January 2026, no remedial action was taken. The complainant therefore seeks intervention from the Hon'ble Federal Tax Ombudsman to direct an inquiry, unlink the disputed CPR from his NTN profile and update FBR records, hence this complaint.



3. In response to the notice issued under Section 10(4) of the FTO Ordinance, read with Section 9(1) of Federal Ombudsmen Institutional Reforms Act, 2013, the Department submitted parawise comments dated 30.09.2026, wherein it is admitted that the associated person, namely Mr. Rehman Ali Javed is an independent NTN 2922886-7 holder having CNIC 34603-2382461-9. However, to verify the authenticity of the complainant, letter has been issued to Sub Registrar (Urban) vide office No.198 dated 30.09.2026 to obtain the registered deed. This report may kindly be treated as interim report, final report will be submitted after receiving confirmation from the Registrar office.



4. The department has now informed that the complainant has already filed the same complaint at the FTO Regional Office, Peshawar, vide C.No.16931/PWR/IT/2026 and detailed parawise comments have been submitted to the FTO Regional Office,

Peshawar, vide letter No.J-225/2026/2405 dated 20.10.2026. A copy of the same received from RTO Sialkot has been examined and placed on record.

5. During the investigation, it surfaced up that the complainant has filed the same complaint at two FTO Regional offices simultaneously i.e R.O Peshawar and R.O Sialkot. The investigations at Regional Office, Peshawar in progress. The jurisdiction of the complainant pertains to RTO Peshawar. Resultantly, the instant complaint filed at R.O Sialkot being duplicate is rejected in limine.

6. In view of supra, the investigation is closed. File be consigned to record.

Dated: 27 OCT 2026

(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

