

**THE FEDERAL TAX OMBUDSMAN
ISLAMABAD**

COMPLAINT NO. 17610/KHI/ST/2026

Dated: 06.10.2026* HQ, Islamabad



M/s Wintex (Private) Limited
(Through Raja Amir, Advocate),
Office No. 506, 5th Floor, Asia Pacific Trade Centre,
Near Askari-IV, Main Rashid Minhas Road,
Block-19, Gulistan-e-Jauher, Karachi,

...Complainant

V e r s u s

The Secretary,
Revenue Division,
Islamabad.

...Respondent

Dealing Officer	: Mr. Khalid Javed, Advisor
Authorized Representative	: -
Departmental Representative	: -
Date of Hearing	:

ORDER

The above-mentioned was filed under Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) against non-issuance of sales tax refund amounting to Rs. 30,68,486/- for the tax period of Mar-2023, Aug-2023 & Nov-2023 by the CTO-II, Karachi.

2. The complaint was referred to the Secretary, Revenue Division, Islamabad for comments under section 10(4) of the FTO Ordinance read with Section 9(1) of the Federal Ombudsmen Institutional Reforms Act, 2013.

3. During the pendency of investigation, the AR of the complainant vide his application dated 21.10.2026 requested to withdraw the complaint, stating the issue has been resolved through intervention of this forum.

* Date of registration in FTO Sectt.





4. In view of supra, further investigation are closed. The file be consigned to record.

Dated: 27 OCT 2026

(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

